Sawtry Village Academy Noise Management Plan

Introduction

The purpose of this plan is to outline robust policies and procedures to minimise the potential noise impact on local residents during all operational times of the All Weather Pitch and Multi Use Games Area at Sawtry Village Academy and to satisfy the requirements of the Local Authority.

Planning Permission was approved through the local planning authority for an artificial turf football pitch (**23/00161/FUL)**. This plan identifies the following critical components:

1. Potential noise sources
2. Local Nearest Noise Sensitive Location (NNSL)
3. Noise management policies
4. Communication and complaints procedures

It is the responsibility of the nominated Noise Monitoring Officer to ensure the detailed policies and procedures are adhered to.

The nominated Noise Monitoring Officer for the site will be the Academy Site Manager (school Hours) and Sports Centre Manager (Public use hours) at Sawtry Village Academy and Sawtry Leisure Centre respectively.

Sawtry Village Academy/Leisure Centre are responsible for the management and delivery of facilities and already has a plan for dealing with complaints during community use times.

The site has an existing site team of three site agents and the leisure centre four staff, of which one is always on site to coordinate the use of the facility and to deal with any enquiries/emergencies.

The noise management plan is considered to be a live document which may be revised during the operation of the All Weather Pitch, in order to create an acceptable balance between the requirement for a successful sports and recreation facility and the protection of local residents' amenity.

Potential Noise Sources

Potential noise sources identified relating to the sports pitch and its vicinity include:

1. Footballs being kicked, hitting the ground and perimeter fencing.
2. Shouting / cheering during matches.
3. Anti-social behaviour such as swearing.

4. People arriving / leaving the facility.

The nearest residential properties to the All Weather Pitch are situated approximately 100 metres to the west of the proposal and 100 metres to the north of the proposal.

Details of Noise Management Policy

1. The site will be attended by operator staff whenever the pitch is in use and will regularly observe the pitch to ensure unacceptable behaviour does not take place.
2. The nominated Noise Monitoring Officer to regularly monitor activities on the All Weather Pitch.
3. Sawtry Leisure centre (Meridian Trust) will be responsible for dealing with all complaints.
4. All members of the All Weather Pitch Advisory Committee will be fully aware and conversant with the noise management plan.
5. Limit use of the All Weather Pitch between the following hours:

   a. Monday – Friday 9am – 10pm

   Saturday 9am – 5pmSundays & Public Holidays 9am – 12pm

6. Only pre-booked lettings under a signed hire agreement will be permitted to use the All Weather Pitch.

7. All clients as part of the hire agreement will sign up to the Code of Conduct which includes expected conduct when arriving and leaving the site plus expectations whilst on site.

8. Liaise with pitch users will take place to ensure noise management policies and the Code of Conduct are adhered to.

9. Provide a clear and reliable mechanism whereby noise complaints can be made and logged. All neighbours will be provided with a named person, telephone number and email to contact the operator if they are experiencing unacceptable noise from the pitch, the phone will be manned by on site staff whenever the pitch is in use.

10. Neighbours are given a facility to report excessive noise or anti-social behaviour directly to the school/ sports and leisure centre. This will allow any complaint to be investigated and addressed within a reasonable time period.

11. All contact with neighbours will be responded to within two working days with information on what the operator has done to address the noise issue.

12. The operator will maintain a log of all received complaints and actions.
13. The operator will have a behaviour policy for all users. Where it is discovered that this policy is being broken by the user they will be warned and reminded of their obligations under the policy. If the policy is broken again within an agreed period the user will be suspended or banned from using the pitch.

14. Lighting (where applicable) will only be provided for the pitch and no surrounding grass areas to ensure other areas of the site cannot be used for training or sport.

15. Users of the pitch will not be permitted to use any other part of the site for pre or post session exercise.

16. Sawtry Village Academy/Leisure centre will follow the complaints procedure set out below.

17. When requested, Sawtry Village Academy/Leisure centre will provide the Local Authority with details of logged complaints and any actions taken.

18. Sawtry Village Academy/Leisure centre will liaise with the Local Authority to ensure the noise management plan remains effective and revise the noise management plan accordingly.

19. Sawtry Village Academy/Leisure centre will carry out maintenance work to a regular schedule as agreed and avoid conflict with the time of school and community use.

20. Foul language and anti-social behaviour on the AGP is unacceptable and will not be permitted by the operator. This will be stated in signage on site and within the terms of rental which users are to sign prior to use.

21. Other noise mitigation measures have been applied as follows:

    a. Neoprene Washers/isolators to separate fence panels
    b. Netting to stop balls hitting the fences
    c. Excessive use of whistles will not be tolerated and clubs advised of the same
    d. Signage is in place to ensure use of the facilities in line with the booking T&C's
    e. Behaviour and terms of use is to be pre-signed at the time of booking.

Noise Complaints Procedure

COMPLAINT RECEIVED

COMPLAINT LOGGED AND RECORDED

VERIFY COMPLAINT RELATES TO ALL WEATHER PITCH

NOMINATED NOISE MONITORING OFFICER INFORMED

ACTION TAKEN TO REMEDY SITUATION AND REDUCE RISK OF

ACTION RECORDED AND LOGGED

RESPONSE BACK TO COMPLAINANT IF REQUESTED

Complaints Reporting/ Action Plan

Complaint made by	
Date of complaint	
Amount of occurrence/s	
Time of occurrence/s	
Complaint received by	
Date complaint received	
Action/s taken	
Action authorised by	
Review of action details	

Review of action date		
Date complainant informed of progress if requested		
Adjustment to noise management plan required?	Yes	No
Adjustment date		

Code of Conduct

The Code of Conduct is for the benefit of all site users, school pupils and staff, teams, football spectators and residents.

- Aggressive and violent behaviour towards pupils, staff, officials, residents or players will not be tolerated.
- Swearing or foul language and anti-social behaviour on or off the pitch is unacceptable. The centre reserves the right to dismiss users from the pitch and may lead to the cancellation of pitch hire agreements. Any decision taken by the school in this respect will be final.
- All pitch users should behave in a responsible and considerate manner so that disturbance to local residents is kept to an absolute minimum.
- Smoking or the use of e-cigarettes is not permitted on the school site including the All Weather Pitch and surrounds or changing facilities. Any team found smoking will be suspended from using these facilities.
- Volunteers, players and their families must not bring or consume alcohol or drugs on any point of the site, building or grounds.
- Football boots of any kind i.e. studs, blades, must be removed at all times before entering the school or leisure centre building.
- Abuse of the facilities will not be tolerated and will result that club being suspended from use of the All Weather Pitch.
- Any damage caused to facilities will be charged to the team and club responsible.
- Teams who do not pay fees by the required date will not be allowed to play matches.
- Players and supporters will be expected to dispose of their litter responsibly. Any litter found on and around the All Weather Pitch is the responsibility of the home teams to collect. A charge will be made should they fail to do so.

- Any regulated activity which involves working directly with children and young people under the age of 18 - such as managers and coaches and volunteers - must be aware of the safeguarding policy and procedure. Staff and volunteers must also undertake safeguarding training appropriate to their role and level of responsibility. The organisation is also responsible for ensuring that appropriate disclosure and barring service checks are carried out for staff and volunteers.

- Consideration must be given to residents when parking vehicles outside the designated school car parking areas:

  • Do not obstruct driveways.
  • Do not park on pavements.
  • Refrain from parking vehicles in such a manner that would cause obstruction to Residents or emergency vehicles.

  Failure to observe these guidelines may result in enforcement action.